Tier 1 Communications Platform Provider

Trusted by over 500 leading enterprises for multi-channel customer interaction and real time engagement.

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Who we are

Backed by technology, we build everything you envision
Sinch is a leading provider of communications platform
to businesses. Our platforms enable large and leading
enterprises to engage with customers over multiple
channels including; SMS, Voice, Email, WhatsApp and
Notifications with rich and intelligent communication
services.

Since inception in 2000, we have been developing our
technology infrastructure to help businesses reach their
customers, swiftly, securely and cost-effectively. Our
communication platforms boast of industry's lowest
latency, and handles billions of interactions monthly.

Leading the space since 2000

40+ BILLION
Interactions annually

500
Leading enterprise customers

30+ BANKS
and financial institutions using Axiom,
on-premise communications hub

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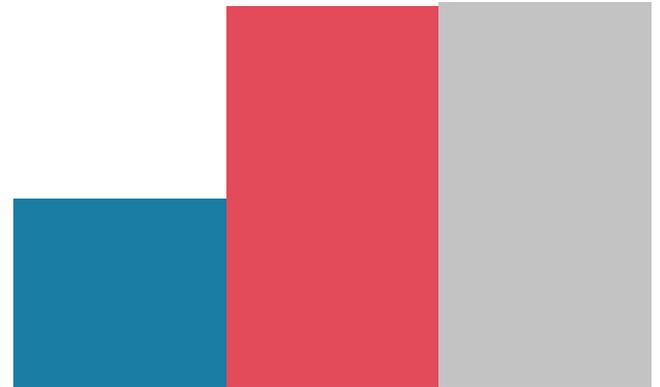∞ sinch

Leading the space since 2000

49%
YOY revenue growth for 3 years

99.999%
Infrastructure Uptime

100%
Direct connectivity across India, UAE, and Malaysia

TOP 3
In the domestic A2P messaging space

30K
Peak transactions per second

30+
Global aggregator partnerships to reach 1100+ networks in 196 countries

Partner for
70%
BFSI players in India

<300
Milliseconds platform latency

250+
Employees across geographies

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Products
Omni-channel rich & intelligent services

SMS
Sinch's SMS infrastructure helps enterprises' reach their customers via state-of-the-art web messaging interface, and robust APIs. With a broad suite of services including Campaign Manager, OTP, Traffic analyser, Push API and 2-Way messaging, Sinch's push platform can help deliver deeper customer relationships, and better financial performance.

Email
Sinch's Email platform can deliver uninterrupted communication with SMTP/ API integration. The scalable, reliable and highly available platform helps deliver promotional, transactional and OTP e-mails via on-cloud deployment. Using our platform, enterprises can personalize content for their customers to generate better ROI.

Marketing Automation
Credence, Sinch's Omni-channel Marketing Automation Platform enables enterprises to send contextual information which is time relevant to the individual on their preferred channel. Using Credence's segmentation and real-time targeting, an enterprise can increase user engagement and marketing ROI across web/mobile, sms, e-mail, social networks, contextual push notifications and in-app messages.

Voice
Built in using SAAS technology, Sinch's voice solution combines carrier-grade reliability, and flexibility to offer solutions; Outbound & Inbound Dialing, Missed Call, and Voice OTP that helps businesses deliver personalized customer experience for sharper engagement, and enhanced revenue streams.

WhatsApp
Our Rich Media Platform enables enterprises to communicate with their customers in real-time over WhatsApp with message prioritization and queuing benefits. The platform is capable to deliver notifications/ alerts, and transaction & service related messages to the end customers.

Communication Hub
Axiom's is an industry leading, communications platform that enable enterprises to communicate with their customers in real time over multiple channels; SMS, Email and WhatsApp. The centralized platform connects multiple service providers and various departments of an enterprise via single API.

Presence across India, South East Asia and Middle East

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Trusted by Asia's Most Valuable Brands

Financial Services

Muthoot Finance   LIC भारतीय जीवन बीमा निगम LIFE INSURANCE CORPORATION OF INDIA   Sharekhan   ING   Mahindra FINANCE   HDFC securities   DSP BlackRock MUTUAL FUND

Online

policybazaar.com Compare. Buy. Save.   shaadi.com   hike messenger   make my trip   matrimony   OLX.in www.olx.in SAB KUCH BIKTA HAI

Government and Others

future group Udna hai. Aaj. Abhi.   BLUE DART   EICHER   Amway   ROYAL ENFIELD

Banking

HDFC BANK   ICICI Bank   kotak   IndusInd Bank   State Bank of India   केनरा बैंक Canara Bank

AXIS BANK   RBL BANK   Union Bank of India   बैंक ऑफ़ बड़ौदा Bank of Baroda   IDBI BANK   FEDERAL BANK YOUR PERFECT BANKING PARTNER   Bank of India Relationship beyond banking

UAE

MAJID AL FUTTAIM   شركة عُمان للتأمين Oman Insurance Company   4 homes   Aan Al Awan General Trading L.L.C.

Malaysia

POS MALAYSIA   MDEC Driving Transformation   redBus   THE HELIUM GROUP   celcom

Global

twilio   MessageBird   syniverse   sinch   nexmo The Vonage API Platform

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